

Toronto Metropolitan University Student Centre (TMU-SC) is an extra-curricular community hub on TMU Campus. We operate the campus pub, a café, and event/conferencing services. Also housed in our buildings are the Students' Unions, the Eyeopener student newspaper, and the campus radio station, CJRU.

The Opportunity: Part-Time Café Server

Are you looking to join a workplace that you don't just work for, but are a part of? A team where your input, work, and successes are valued, and your voice is heard? Are you looking to join a diverse team of likeminded individuals focused on the values of hospitality, service, teamwork and integrity?

Why would you join our team? Our focus is on Experience. Whether you are joining us on our staff team, as a customer, or as a building guest, we want you to have the best experience possible while under our roof.

If you answered **YES** to any of these questions, we encourage you to apply.

Job Location: 55 Gould Street. Toronto Metropolitan University Campus. Downtown Toronto

Position Type: Part-Time

Position Compensation - \$15 per hour to start plus other Union benefits

The Skills You Need (or Are Willing to Develop) to Be Successful in the Position

- Ensure that the needs of students, tenants, student unions and organizations, external and internal guests are met while in the Cafe
- Ensuring that guests have a positive and memorable experience every time they visit the facility
- Prepare specialty coffee using our full-service espresso machine
- Create experiences table side by effectively taking orders with handheld tablets
- Open and Close the Café, ensuring it set and ready for business
- Clean the Café before, during and after service and perform daily and weekly cleaning duties as assigned by Leads and Management
- Assist with guest requests above and beyond the norm by providing exceptional service!
- Ensure all areas in the TMU-SC that pertain to the Café, storage rooms, dish, dining room etc are maintained according to the Student Centre Employee Policy Manual

Qualifications:

- Experience is an asset, but we are happy to develop people with a positive attitude and mindset!
- Able to work early mornings and be on time! (available as early as 7AM)
- Ability to work the public, people skills are a must!
- Multi-tasking abilities
- Barista skills a HUGE asset

- Able to work 15-24 hours/week (provide 3 available shifts MIN)
- Sensitivity to diverse needs and respect for diversity and equity
- Cash Handling, including payments and processing on Moneris
- Positive and friendly attitude
- Respond well to direction
- Excellent judgment and conflict resolution skills

HOURS: 15-24 (Max 35hrs/week)

The TMU-SC aims to achieve and maintain a representative workforce for all employees by actively seeking to attract individuals of diverse backgrounds while affirmatively addressing the historic underrepresentation of marginalized communities, including but not limited to, Indigenous peoples, Black people, people living with disabilities, racialized people, LGBTQ+ people and women.

Persons with Disabilities: Persons with disabilities are encouraged to come forward at any stage of the recruitment process to request accommodation, if needed. Members of our team will consult and create processes that provide individuals with disabilities with the best possible recruitment experience.

Applying:

We thank all who apply, however only qualified candidates will be contacted for an interview. If you have never worked in a Café or Restaurant we encourage you to apply for our Café Support Position also posted on the website. Submit resume and cover letter (One document in Word or PDF Format) with heading:

PT Café Server to jobs@tmusc.ca